

Casa Hospice at The Hacienda Visitation Policy



PLEASE NOTE: SURGICAL FACE MASKS ARE REQUIRED AT ALL TIMES. IF YOU DO NOT HAVE A SURGICAL FACE MASK, WE WILL PROVIDE YOU WITH ONE. FAILURE TO COMPLY COULD RESULT IN LOSS OF VISITATION.

Casa de la Luz recognizes the important role family plays in our patients' end-of-life journey and we are committed to allowing safe, limited visitation. We are equally committed to maintaining a safe environment for all Casa de la Luz patients, visitors and staff. To minimize the spread of Coronavirus (COVID-19) and in accordance with CDC guidelines, Governor Ducey Executive Order 2020-52 and Pima County Board of Supervisors Resolution 2020-96 we have instituted the following policies:

1. Any visitors who are positive for COVID-19 or have associated symptoms of COVID-19/flu are not permitted to enter. Window or telehealth visits are offered as alternatives.
2. **Surgical face masks are required at all times while visiting the Casa de la Luz campus** – this includes inside the unit, in patient rooms and all outside spaces, such as the back patio. **If you are in need of a surgical face mask, we will provide you with one.**
3. Upon entering visitors will be subject to a list of COVID-19 health screening questions. Visitors will also be checked for surgical face masks (which we will supply if needed) and asked to wash their hands. Visitors will be granted access to the patient's room after staff verifies the patient is prepared for visitors.
4. For non-COVID-19 patients in-room visitation is limited to two (2) visitors at a time. Children under the age of 18 are allowed to visit for 15 minutes only if they are the child or grandchild of the patient. For other visitors we can assist with window and/or telehealth visits.
5. Only one (1) designated visitor (must be 18 years or older) is permitted for COVID-19 patients. Window visits and/or telehealth will be offered to other visitors to help you stay connected to your loved one.
6. Groups of 10 or more are prohibited on the Casa de la Luz campus. As the neighboring Hacienda at The Springs campus is closed to all visitors, including the courtyard, we recommend large families/loved ones schedule visitation times so no one is left waiting in the parking lot in the extreme heat or rain.
7. All common areas inside the hospice unit are closed. For groups of less than 10 people the Casa de la Luz back patio is available given all visitors wear surgical face masks.

Please note: failure to comply with these policies could result in a loss of visitation.

We appreciate your support as we strive to continue offering safe visitation to the Casa de la Luz Inpatient Unit.

For more information on local and state public health policies visit:
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/non-us-settings/hcf-visitors.html>
<https://webcms.pima.gov/cms/One.aspx?pagelId=563362>
<https://azgovernor.gov/executive-orders>